0600/96785 PATENT APPLICATION

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of: Michael Ely, et al.) Conf. No.: 1990)) Art Unit: 2145
Serial No.:	10/081,560)) Examiner: Pollack, Melvin H.
Filed:	Feb. 20, 2002) Examiner: Poliack, Melvill H.
For:	METHOD AND APPARATUS FOR A BUSINESS CONTACT CENTER)))))
Attorney Docket No.: 0600/96785)

AMENDMENT

Commissioner of Patents P.O. Box 1450 Alexandria, VA 22313-0001

In response to the Office Action of April 22, 2008, please amend the above-identified application as follows: